

NC Independent Living Consumer Sample Forms Packet

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Please use the enclosed sample forms as a guide for filling out the Consumer Packet forms.

If you need help, call iLIFE at 1-888-851-2420.



Consumer Sample Forms Checklist

If needed, use the enclosed samples as a reference when filling out the forms in your Attendant Packet. Unless otherwise noted, every form in your packet is required to complete your application.

✓	Sample Consumer Forms	When Forms are Required				
	Sample Consumer Information Form	New Consumer				
	Sample Form 2678	New Consumer				
	Sample Form SS-4	New Consumer				
	Sample Form 8821	New Consumer				
	Sample Form NCUI 604 Employer Status Report	New Consumer				
	Sample Form GEN-58	New Consumer				
	Sample iLIFE Consent for the Release of Confidential Information	Optional: Consumer wants to allow someone access to his/her NC Independent Living information				
	Sample Consumer Status Change Form	When Consumer's personal information changes or an Attendant is terminated				
	Sample Timesheet	To be filled out and sent for each Attendant for each pay period he or she works				

If you need help, call iLIFE at 1-888-851-2420.

Print Consumer Name:	
Consumer Signature:	 Date:
Print iLIFE Staff Name:	
iLIFE Staff Signature:	Date:



Consumer Information Form Instructions

Purpose of form: The Consumer Information Form is used to collect the Consumer's personal information.

Instructions

- 1. Write the Consumer's name.
- 2. Write the Consumer's home address (street address, city, state and ZIP code).
- 3. If the Consumer's mailing address is different than their home address, write the Consumer's mailing address (street address, city, state and ZIP code).
- 4. Write the Consumer's primary phone number. Check if the primary phone number is the Consumer's cell, home or work phone number.
- 5. Write the Consumer's alternate phone number. Check if the alternate phone number is the Consumer's cell, home or work phone number.
- 6. Write the Consumer's birth date and Social Security number.
- 7. Write the Consumer's email. Optional: Check opt in for iLIFE email if you want to receive information from iLIFE by email.
- 8. Check the Consumer's gender (male or female).
- 9. Check the Consumer's preferred language. If Other, write which language is preferred.
- 10. Write the Consumer's local office.
- 11. Write Consumer's Case Manager name.
- 12. Write Case Manager email.
- 13. The Consumer or Guardian signs and writes today's date.

Revision Date: 10/27/20



Sample Consumer Information Form

Consumer Name: John Doe	1. Write Consumer name.
Home Address: 1234 Main Street	Write Consumer mailing address.
	ZIP: XXXXX
Mailing Address (if different): City: State:	Write Consumer home address. If same as mailing address, can check box instead.
	Write Consumer primary phone number.
	Write Consumer alternate number.
Birth Date: MM / DD / YYYY Social Security Number: XXX	Write Consumer birth date and SSN
Email: johndoe@xxxxx.com	7. Write Consumer email. Optional: Check to opt in for iLIFE email.
Male Female	8. Check gender.
Preferred Language: ✓ English Spanish Hmong Other:	Check Consumer preferred language.
Local Office: Raleigh	10. Write local office.
Case Manager Name: John Smith	11. Write Case Manager name.
Case Manager Email: johnsmith@xxxxx.com	12. Write Case Manager email.
By signing below, you agree the information on this form is accurate and you have all suppossession.	13. Consumer signs and dates.
Consumer Signature: John Doe	Date: MM/DD/YY



Form 2678 Instructions

Purpose of form: Form 2678 is used to appoint iLIFE as the Consumer's representative for Federal tax purposes.

Part 2: Employer or Payer Information

- 1. In box 2 Employer's or payer's name, write the Consumer's full name.
- 2. In box 4 Address, write the Consumer's street address, city, state and ZIP code.

Signature and Date

- 3. In Sign your name here box, the Consumer or Guardian signs his or her name. In Date box, write today's date.
- 4. In Print your name here box, write the Consumer or Guardian's full name.
- 5. In Best daytime phone box, write the Consumer or Guardian's daytime phone number including area code.



Sample Form 2678

1 Employer identification number (EIN) 2 Employer's or payer's name (not your trade name) 3 Trade name (if any) 4 Address 1234 Main Street Number Street Num	Part 2: Employer or Payer Information: Complete this part if you want to appoint an agent or revoke an appointment.									
Trade name (if any) Trade name (if any)	1 Employer identification number (EIN)									
1234 Main Street Number Street Suite or room num 2. Write Consumer address. Raleigh NC State IXXXXX IP roode State IXXXXX IP roode IXXXXXX IXXXX IP roode IXXXXXX IP roode IXXXXXX IP roode IXXXXXX IP roode IXXXXXXX IP roode IXXXXXXX IP roode IXXXXXX IP roode IXXXXXX IP roode IXXXXXXX IP roode IXXXXXX IP roode IXXXXXXX IP roode IXXXXXXXX IP roode IXXXXXXX IXXXXXX IXXXXXX IXXXXXX IXXXXXX IXXXXXX IXXXXXXX IXXXXXXXX		John Doe		1						
Number Street Suite or room num 2. Write Consumer address.	3 Trade name (if any)									
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Sign your name here Print your name here Print your title here Date MM/DD/YYYY Best daytime phone And dates. John Doe 4. Write Consumer name. XXX-XXXX-XXXX 5. Write Consumer name.										
Sign your name here Print your title here Date MM/DD/YYYY Best daytime phone XXX-XXXX 5. Write Consumer		the returns of make the deposits and p	bayments, the agent a	and employen 5						
Sign your name here Print your title here Date MM/DD/YYYY Best daytime phone XXX-XXXX 5. Write Consumer		Print your name her	John Doe	1	Mrita Canavinaar					
Name here	Sign your	,		4						
phono number	name here	Print your title here	HCSR							
phono number	MM/DD/YYYY	Best daytime phone	XXX-XXX-XX	XXX 5	. Write Consumer					
				-2-2-1						



Form SS-4 Instructions

Purpose of form: Form SS-4 is used to apply for the Consumer's FEIN (Federal Employer Identification Number). The FEIN is required for tax filing and reporting purposes.

Top Section

- 1. In box 1 Legal name of entity (or individual) for whom the EIN is being requested, write the Consumer's name.
- 2. In box 5a, write Consumer's street address. P.O. boxes are not allowed.
- 3. In box 5b, rite Consumer's city, state, and ZIP code.
- 4. In box 7a, write the Consumer's name.
- 5. In box 7b SSN, ITIN, or EIN, write the Consumer's Social Security number.

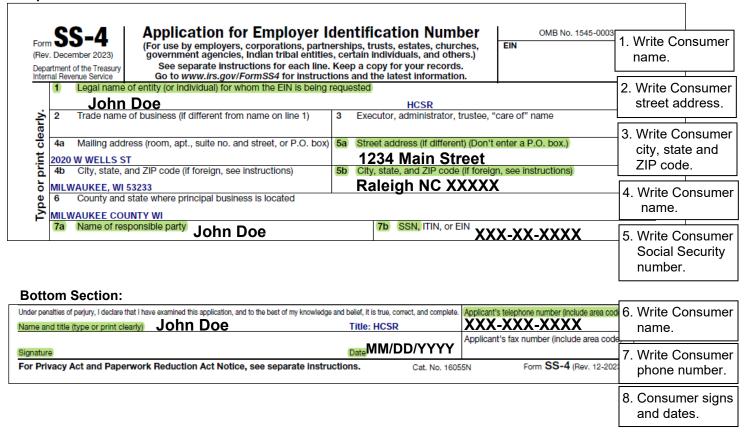
Bottom Section

- 6. In Name and title box, write the Consumer or Guardian's full name.
- 7. In Applicant's telephone number box, write the Consumer or Guardian's phone number including area code.
- 8. In Signature box, the Consumer or Guardian signs his or her name. In Date box, write today's date.



Sample Form SS-4

Top Section:





Form 8821 Instructions

Purpose of form: Form 8821 is used to authorize iLIFE to discuss the Consumer's information with the IRS.

Instructions

- 1. In area 1 Taxpayer information, write the Consumer's full name, address, and daytime phone number.
- 2. In area 3 Tax Information, check the box.
- 3. In area 7 Signature of taxpayer, the Consumer signs and prints his or her name, and writes today's dates.



Sample Form 8821

Rev. January 2021) Department of the Treasury Internal Revenue Service	Tax Information to www.irs.gov/Form8821 for instr on't sign this form unless all applic ▶ Don't use Form 8821 to reques or to authorize someone to repre	uctions and the latest informa able lines have been complet t copies of your tax returns ssent you. See instructions.	Write Consumer name, address, and daytime phone		
1 Taxpayer information. Taxpayer axpayer name and address	er must sign and date this form o	Taxpayer identificat	ion number(s)		number.
John Doe 1234 Main Street Raleigh, NC XXXXX		Daytime telephone	number Plan n	umber (if applicable)	
2 Designee(s). If you wish to nam designees is attached ▶ □	e more than two designees, atta	ch a list to this form. Check	here if a list of	additional	
Name and address		CAF No.	0315-82663F	}	
ANDREA HOETTELS LIFE LLC FISCAL AGENT 1020 WEST WELLS ST, MILWAUKEE, W	/I 53233	PTIN	414-459-3		
Check if to be sent copies of notic	_	Check if new: Address 🔲	Telephone N		2. Check the box to
Name and address		CAF No			authorize access to
SANA KHAN LIFE LLC FISCAL AGENT 2020 W WELLS ST, MILWAUKEE, WI, 53	3233	Telephone NoFax No	414-937-2	2035	Consumer's IRS records.
Check if to be sent copies of notice 3 Tax information. Each designed		Check if new: Address	Telephone N		
☐ By checking here, I authorize (a) Type of Tax Information (Income, Employment, Payroll, Excise, Estate, Gift, Civil Penalty, Sec. 4980H Payments, etc.)	e access to my IRS records via a (b) Tax Form Number (1040, 941, 720, etc.)	n Intermediate Service Provi (c) Year(s) or Period(s)		(d) cific Tax Matters	
NCOME TAX WITHHOLDING	940, 940R, 941, 941B, 941R, 941-X	2023-2025	NOT APPLI	CABLE	
EMPLOYMENT TAXES	W-2, W-2C, W-3, SS-4, 2678	2023-2025	NOT APPLI	CABLE	
	F, check this box. See the instru	ctions. If you check this box	, skip line 5 .	• 🔽	
box and attach a copy of the ta	tax information authorizations, mainfollipse all prior tax infollipse all prior tax infollipse information authorization(s) that authorization(s) without submitted.	ormation authorizations on f at you want to retain	ile unless you	check the line 5	
	oy a corporate officer, partner, gu or, receiver, administrator, truster is form with respect to the tax ma	e, or individual other than the	taxpayer, I ce	rtify that I have	
► IF NOT COMPLETED, SIGNI	ED, AND DATED, THIS TAX INF	ORMATION AUTHORIZAT	ON WILL BE F	RETURNED.	
► DON'T SIGN THIS FORM IF	IT IS BLANK OR INCOMPLETE				
Signature			MM/DD/YY	<u></u>	2 Congumer signs an
			_		3. Consumer signs an prints name. Write
John Doe Print Name			Title (if applicable)		today's date.
					1



Form NCUI 604 Employer Status Report Instructions

Purpose of form: Form NCUI 604 is used to determine liability under the North Carolina Employment Security Law, General Statute 96 and division regulations.

Instructions for Page 1

- 1. In line 4, write the Consumer's name.
- 2. In line 6, write the Consumer's mailing address, including street, city, state and zip code.
- 3. In line 7, write the Consumer's phone number.
- 4. In line 10, write the Consumer's street, city, zip code and county. Write the number of Attendants you expect to hire in the next 12 months.
 - a. If the Consumer is not going to hire any Attendants in the next 12 months, write zero.

Instructions for Page 2

- 5. In box 25, write the following Consumer information:
 - a. First name
 - b. Middle name
 - c. Last name
 - d. Title: IL Consumer
 - e. Social Security number
 - f. Street address
 - g. City of residence
 - h. State of residence
 - i. Zip code
 - j. Phone number including area code
- 6. Consumer signs his or her name, writes the title as NC Independent Living Consumer and today's date.



Sample Form NCUI 604 Employer Status Report

Page 1:

	THIS REPORT IS REC													
Er	THE NORTH CARO nployer Status 1		-	URITY LAW ncy Use Only:		CCOUNT NO.	ATUTE	E 96 AND	DIVISIO	Liable	A/C/AS	ĺ		
	ase Read Instruction		Root	OW/OF S	Add	ET AL	S/PR	BR	Liab D	ate Y N				
	Dept. of Commerc		Del After			Law Sec		M/W	County	ER.	A Own			
	vision of Employme st Office Box 26504		Curr	P1	P.	2	P3		P4	P5	Next			
Ra	leigh, N.C. 27611-6	5504	Orig	Ind Ctr	React	Date		L Let		St Adj	TA			
	Please Type or Print in or File Online <u>www.i</u> Return Within 10	ncesc.com	PC Let											
1.	Federal ID number:_		2. 1	N.C. Dept. of	Reven	ue withhol	ding ID) number	:					
3.	Enter any previously a				num	bers:								
4.	Employer name:	ohn Adar		gal entity – for j	fuethae	datails saa is	estructio	me)						Write Consumer
5.	Trade name: 123	4 Main St	reet	gui ciutiy — jor j	miner	ucium see n	istr actio	11.5)						name.
6.	Mailing address:						Rale	eigh	N	C	XXXXX		2.	Write Consumer
7.	Phone number: XX	et or P.O. Box	XXX		,	City B. FAX nu			State	2	ip Code			address.
9.	AND PARTY OF THE P	drea Hoettels				s raadu		The second second		yroll Ope	erations		3	│ Write Consumer
9.	Phone number: (414			E-mail Ac		andre		prox	0.00				_	phone number.
10		1234	Main	Street	laress	undic	4.1100	cisw		CARS INC.				
10.	N.C. business location:	Raleigh		Do not use a po	ost offic	ce box)	YY	XXX	Number of in the next				4. '	Write Consumer
		City			N.C.	-		Code			ake		ı	address and # of
age 2	:													Attendants to be hired in 12 months (if any).
	List owners (parent co			ALL gener	al par	tners, pri	ncipal	corpora	te officers	, or memb	ers.) Attach	a list of	5.	Write Consumer
1	those for which there i John	s no space below. Adam				Doe			C Indepe		XXX->	/Y_YY	1	information: first
	First Name		e Name	_		Last Na	me	-		itle	SSN or		1 '	name, middle name, last name,
	1234 Main	Street		Ral	leio	ıh		NC	· vv	vvv	2006.200	· · · · · · · · · · · · · · · · · · ·		title (NC
	Street or P.					ity		State		p Code	Phone XX	<u>x-xxxx</u>		Independent Living Consumer),
	First Name	Middle	e Name	_		Last Na	me		T	itle	SSN or	FEIN		SSN, address and phone number.
	Street or P.	O. Box			Ci	ty		State	Zi	p Code	() Phone			
	First Name	Middle	e Name	· ·		Last Na	me	-	Ti	tle	SSN or	FEIN	-	
													6.	Consumer signs,
	Street or P.	O. Box			Ci	ty		State	Zi	p Code	Ph	one		writes title (NC
		Be Sure Th	hat All A	pplicable I	tems	Are Com	pleted	Before	Signing					Independent
	y that the information ete this report for dete			ax liability.							iploying unit	to		Living Consumer) and date.
				NO Inc.				· ^				\/\/\/	√	
Signatu				Title		enden	LIV	ing C	onsun		MM, DD	YYYY	Y	



Instructions for Form GEN-58

Purpose of form: Form GEN-58 is used to authorize iLIFE to discuss the Consumer's information with the North Carolina Department of Revenue.

Page 1

- 1. In box 1, write the following Consumer information:
 - a. Name
 - b. Address, including:
 - i. City
 - ii. State
 - iii. ZIP code
 - c. Social Security number
 - d. Daytime phone number including area code.

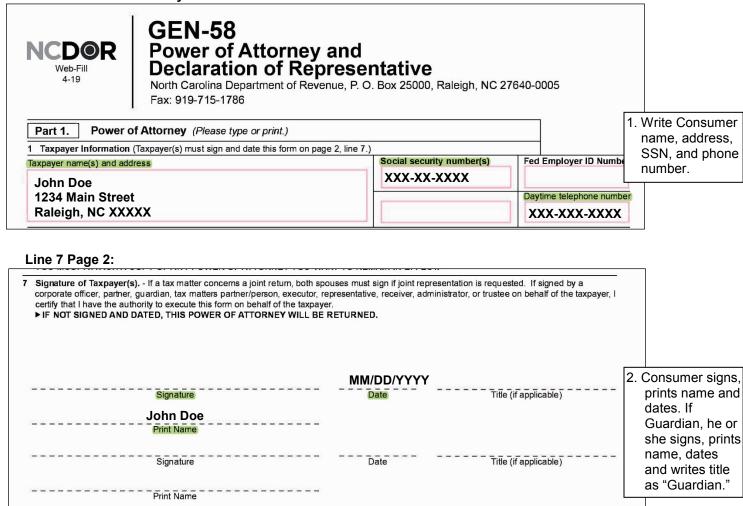
Page 2

- 2. In line 7, the Consumer signs his or her name, writes today's date and prints his or her name.
 - a. If the Consumer has a Guardian, the Guardian signs his or her name, writes today's date, prints his or her name and writes the title as "Guardian."



Sample Form GEN-58

Part 1. Power of Attorney:





iLIFE Consent for Release of Information Instructions

Purpose of form: The iLIFE Consent for the Release of Confidential Information is used if the Consumer would like to have his or her information released to a person other than his or her guardian or Power of Attorney. Without this form, iLIFE cannot release the Consumer's information to anyone other than the Consumer, the Consumer's Guardian or the Consumer's Power of Attorney.

Instructions

- 1. Write the Consumer's name.
- 2. Write the name of the person you want to receive the Consumer's information.
- 3. Write the full address of the person to whom the disclosure will be made.
- 4. Write the phone number of the person to whom the disclosure will be made.
- 5. Write a short phrase or four-digit code. This phrase or code will need to be supplied whenever a request for disclosure is made.
- 6. Check what information is to be released. If Other, write what information you would like released.
- 7. Optional: If you want the consent to expire automatically, check which actions will terminate the consent. If Other, write which actions will terminate the consent automatically.
- 8. The Consumer signs his or her name. Write today's date.
- 9. If the Consumer is not signing, other authorized person signs her or her name.
- 10. The authorized person writes why he or she is authorized to sign (such as legal Guardian, Power of Attorney, etc.). Write today's date.





Sample iLIFE Consent for the Release of Confidential Information

Consumer Name: John Doe	1. Write Consumer name.
Name of person to which disclosure is authorized: Jane Doe	Write name of person to receive information.
Full address of recipient of disclosure: 2345 Main Street, Raleigh, NC Phone number of recipient of disclosure: XXX-XXXX	Write address of person to receive information.
Phrase or four-digit code to be supplied for disclosure: XXXX Information authorized for disclosure (check all that apply):	Write phone number of person to receive information.
The Attendants' pay rates, hours and payment amounts	Write phrase or four- digit passcode.
☐ The Consumer's budget details, including pay rates and services ☐ All details regarding relevant Consumer-directed services from NC Independent Living ☐ Other (please explain the information to be released in detail):	6. Check information to be released. If Other, write what information is to be released.
The Consumer acknowledges that he or she may revoke this consent at any time except to has been taken in reliance on it, and that in any event this consent expires automatically as ① Upon termination from receiving Consumer-directed services from NC Independent Livin	7. Optional: If consent to expire automatically, check which actions terminate the consent. If Other, write which actions terminate the consent.
Upon termination of the relationship with the person to which the disclosure is to be made Other (please explain the action in detail with applicable dates):	
	Consumer signs and dates.
Consumer Signature: John Doe Da	nte: MM/DD/YYYY
Signature of person signing form if not Consumer: Describe authority to sign on behalf of Consumer: [If Consumer not signing, authorized person signs.
NC Independent Living – Consumer Packet	10. Authorized person writes authorization and date.



Consumer Status Change Form Instructions

Purpose of form: The Consumer Status Change Form is used to update the Consumer's personal information, to mail the check or check stub to the Attendant, and to document the Attendant's termination date.

Use this form when the Consumer:

- Has a new legal name (i.e. married or divorced)
- Has a new address
- Has a new phone number
- Has a new email address
- Puts his or her services on hold
- Stops receiving services
- Wants the Attendant's check stubs mailed to the Attendant's address instead of the Consumer's address
- Terminates his or her Attendant (i.e. the Attendant resigns or is fired)
- Hires a new Attendant
- Has a change in cost share
- Has any other changes that affect the Consumer's NC Independent Living program information

Please call iLIFE at 1-888-851-2420 for help filling out this form.

Instructions

- 1. Write the Consumer's name.
- 2. Write the local office.
- 3. Check which section(s) are to be changed.
 - a. Only fill out the sections that need to be changed. Do not fill out a section if it does not need to be changed.
 - b. If the Consumer has a new name, attach a copy of the signed Social Security card with the new name listed.
- 4. Fill out information as needed.
- 5. The Consumer signs his or her name and writes today's date.

Revision Date: 12/12/18



Sample Consumer Status Change Form

Consur	ner Name: John Doe 1. Write Consumer name. Local Office: Raleigh	2. Write local office.						
	Fill out only the sections you need changed.							
	New Name: Please attach a copy of your updated, <u>signed</u> Social Security card.	-						
1	New Address: 2345 Main Street	Check which section(s) are to						
	City: Raleigh State: NC ZIP: XXXX	be changed.						
	New Phone Number: () Cell Hom	information as						
	New Email Address:	needed.						
	On Hold Starting This Date: Off Hold Starting This Date:							
	On Hold Reason:							
	No longer receiving services. Reason:							
	Last Day of Service:							
	Consumer Deductible Amount: \$							
	Deducted Monthly or Per Pay Period							
	Other:							
	Fill out only the sections your Attendant needs changed.							
Atten	dant Name:							
1	Send check or check stub to Attendant instead of Consumer.							
	Employment Termination Date:							
	Write the last day the Attendant worked. Reason for Termination:							
, ,	ing below, you agree the information on this form is accurate and you have all supporting do possession.	ocumentation						
	ner or Local Office Representative Signature:	5. Consumer signs and dates.						
Date:	MM/DD/YY							



Attendant Timesheet Instructions

Purpose of form: The Attendant Timesheet is used to document and certify the Attendant's hours.

Instructions

- 1. Write the Attendant's number.
- 2. Write the Period Beginning and End dates. Time worked should be recorded following the payment schedule.
- 3. Write the Consumer's name. The Consumer is the person receiving the services.
- 4. Write the Attendant's name. The Attendant is the person providing the services.
- 5. Write the month and day of each time the Attendant worked. The first day of each pay period is Sunday.
- 6. Write the start time and stop time for each day the Attendant worked.
 - a. Two sets of start and stop time columns are provided for those who work twice in the same day.
 - b. If the Attendant works only one time per day, use only one set of start and stop time columns.
 - c. Remember to write AM or PM for each time written.
 - d. Hours must be recorded in 15-minute increments (i.e. 1:00 PM, 1:15 PM, 1:30 PM, 1:45 PM).
- 7. Add the total number of hours together for both sets of columns. Write the number in the Total Hours column.
- 8. Add the total number of hours worked for each week. Write the number on the total hours for week 1 line.
- 9. Repeat steps 5 8 for week 2.
- 10. Total the hours worked for both weeks. Write the number on the total hours for both weeks line.
- 11. The Attendant signs the timesheet.
- 12. The Consumer or legal representative signs the timesheet.
- 13. The timesheet must be dated after the Attendant's last shift on the last day worked.

Helpful Hints

- Please write clearly with black ink.
- Timesheets cannot be submitted before all of the hours have been worked.
- The Attendant may not submit timesheets while the Consumer is hospitalized, in a nursing facility or receiving services through another state program.
- The payroll week begins on Sunday and ends on Saturday.
- The submitted hours must not exceed the weekly hours approved by NC Independent Living.
- Timesheets are accepted until 11:59 PM (Eastern Standard Time) on the due date.
- Late timesheets will be held until the next pay period.



Sample Attendant Timesheet

							1. Write Attendant number.
Attendant Num	ber: XX	xxxx	_				2. Write period dates.
Period Begins:	<u>08/10/</u>	14	_ Consumer	r Name: <u>John</u>	ı Doe		3. Write
Period Ends:				Name: Jane			4. Write Attendant
			_				name.
Day of Week	Date mo/day	Start time hh:mm am/pm	Stop time hh:mm am/pm	Start time hh:mm am/pm	Stop time hh:mm am/pm	Total Hours hh:mm	
SUNDAY	08/10	8 AM	12 PM	1:30 PM	4 PM	6.5	
MONDAY							5. Write month and day worked.
TUESDAY							6. Write start and
WEDNESDAY							stop time for each
THURSDAY			 				day worked.
FRIDAY							7. Add total hours.
SATURDAY]
				Total hour	rs for week 1:	6.5	8. Add total hours for the week.
SUNDAY	08/17	8 AM	12 PM	1:15 PM	4 PM	6.75]
MONDAY							9. Repeat 5-8
TUESDAY							for week 2.
WEDNESDAY							7
THURSDAY			 				7
FRIDAY	08/22	8:30 AM	12 PM			3.5	
SATURDAY							
			Т	Γotal hours for v	week 2:	10.25	_
			Total	hours for both	weeks:	16.75	10. Total hours for both weeks.
I certify that I wor signed by the per				e days indicated, a representative.	and that this time	esheet has been	
Attendant Signatu	11. Attendant signs.						
						Date:	<u></u>
As the person rec that the work was	12. Consumer signs.						
Consumer Signati	ure:					Date:	13. Date must be after last shift
L							worked