



## Ozaukee County Shared Ride Taxi Order Form

Please use the enclosed Order Form to request Ozaukee County Shared Ride Taxi tickets.  
Instructions for completing and submitting the form are below.

1. Write the Service Date.
2. Print the Participant Name, Address, and Phone Number.
3. Complete the number of tickets requested.
4. Multiply the number of tickets by the cost per ride. Please keep the Participant's budget in mind.
5. Write the total amount.
6. Check either Mail, Delivery via Taxi, or Agency Pick Up. To arrange pick-up at Ozaukee County, call 1-262-284-8294.
7. Sign and date the form.
8. Mail, email, or fax the completed and approved order form to:

**Mail:** iLIFE  
P.O. Box 80439

Milwaukee, WI 53208

**Email:** IRIS.Claims@iLIFE.org

**Fax:** 414-918-8213

After iLIFE receives the order form, the process is as follows:

1. The approved order form is checked against the Participant's budget.
2. iLIFE mails payment to Ozaukee County Shared Ride Taxi.
3. Ozaukee County Shared Ride Taxi receives the payment.
4. Ozaukee County Shared Ride Taxi delivers the tickets to the Participant as requested (mail or delivery via taxi).

**If you have any questions or need help, please call iLIFE at 1-888-800-5599.**

**Important Note:** Ozaukee County riders can now have access to an updated self-service web portal and app that will make it easier for them to access services.

The app will allow riders to view booked rides, cancel upcoming rides and view their fund balances. Eventually, riders will be able to request rides within the self-service portal too.

The new dispatch software is shifting Ozaukee County Transit Services (OCTS) from the punch card system to an individual balance system, eliminating the issue of lost or stolen punch cards. **Previously purchased punch cards can be turned into drivers for credit or at the Ozaukee County Transit Building (741 W. Oakland Ave., Port Washington, WI) with the balance being credited to the rider's account.**

Ozaukee County passengers can access the on-demand rider app from the app store as of February 2024. To register for an account, riders must call dispatch and provide their email address.

Riders will also be able to see the GPS location of their vehicle, meaning they'll be less likely to miss their ride. Trip reminder notifications will also provide a friendly nudge for those that enable the feature.

Computer aided systems like this allow transit systems to offer more service hour rides for the same cost by maximizing shared ride taxi capacities.

To schedule a ride, please contact Ozaukee County Transit Services at 262-284-8294.





## Ozaukee County Shared Ride Taxi Order Form

**Service Date:** \_\_\_\_\_  
**Service Code: T2003**

### Ordering Information

Participant Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Email address: \_\_\_\_\_

Number of In-County Tickets: \_\_\_\_\_ x \$15 per ride = Total \$ \_\_\_\_\_

Number of Cross-County Tickets: \_\_\_\_\_ x \$20 per ride = Total \$ \_\_\_\_\_

Grand Total = \$ \_\_\_\_\_

Choose one delivery option:  **Mail**  **Delivery via Taxi**  **Pick-up**

Estimated pick-up date: \_\_\_\_\_

Person authorized to pick up tickets:  
\_\_\_\_\_

Approved: \_\_\_\_\_ Date: \_\_\_\_\_  
(Participant/Guardian Signature)

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See instructions on first page for more details

